

By [Leicester Mercury](#) | Posted: July 26, 2014

It was concerning to read (Mercury, July 15) that some patients have a 10-hour wait for transport home from local hospitals with Arriva Transport Services.

Apart from the obvious distress of such a long wait, this poor standard of service has a knock-on effect on adult social care planning and efficiency.

How can home care visits to support the elderly and vulnerable leaving hospital be properly timed to ensure appropriate support is in place if transport timings are not agreed and kept to?

It is surprising and disappointing that the clinical commissioning group said it hoped targets would be met by November. Why do patients have to wait so long for an acceptable level of service?

**Councillor Lucy Chaplin (chair) and Councillor Vijay Riyait (vice-chair) Adult social care scrutiny committee, Leicester City Council.**